



Miraloma Life

www.miralomapark.org

An Update on Resilient Miraloma Park

By Stephanie Gee

Stephanie Gee, daughter of MPIC President Robert Gee, was back home in Miraloma Park visiting during college spring break and attended the recent NERT staging area drill at the Miraloma tennis courts. She wanted to learn more about the Resilient Miraloma Park program.

Stephanie: How did Resilient Miraloma Park get started?

Robert: In 2014 the MPIC partnered with the city's Neighborhood Empowerment Network to create and implement a plan to strengthen our community so that during times of stress every resident will feel safe and empowered. We launched the Resilient Miraloma Park (RMP) initiative. It's a community driven disaster planning program.

Stephanie: What were the first things that happened in RMP?

Robert: We held many community workshops and monthly meetings; educated community members about the risks they faced, conducted asset mapping exercises, exercises on food, shelter, power, transportation, disaster/community preparedness; and identified strengths and weaknesses, opportunities and barriers. We offered exercises that helped generate goals and objectives for the community to follow in the years to come.

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Glen Park Station: A Neighborhood Bar from Prohibition Days

by Jim O'Donnell

Joe Vellone was one of thousands of immigrants who seized the opportunity to be part of the American dream. A shoemaker by trade, he arrived from Sicily right after the 1906 earthquake, without the proverbial two nickels to rub together. He set up his first "speakeasy" shortly after Prohibition went into effect, in 1920. In 1927, Joe bought the building and moved it to its current location at 2816 Diamond between Kern and Chenery. The front room of *Vellone's* featured coffee, tea and sandwiches. The back room had no windows and a locked door. With the right knock, you could enter and sample whatever liquor you wanted, including "moonshine" made by Joe Vellone himself, who had one still in Watsonville and another

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Community Safety Meeting, February 23, 2016

from the MPIC Safety Committee

Community safety education is a critically important component of the mission of the Miraloma Park Improvement Club: to sustain and improve quality of life in Miraloma Park. On the evening of February 23, 2016, Ingleside Police District Captain Joseph McFadden spoke at the MPIC Clubhouse before a large group of Miraloma Park residents concerning identifying and reporting suspicious activity, a powerful means of preventing crime and keeping our neighborhood one of the safest in SF. But what exactly do we mean when we urge residents to report suspicious activity—how can we determine what's suspicious?

For many, making this determination involves a too-subjective judgment call and

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Events in April

7

MPIC Board Meeting*

Thursday, 7 pm, Clubhouse

20

Resilient Miraloma

Park Working Group,
5:30 - 7:30 pm, Clubhouse

24

Native Plant

Garden Tour
11 am - 3 pm

Events in May

5

MPIC Board Meeting*

Thursday, 7 pm, Clubhouse

* Members wishing to address the Board of Directors should call 415-281-0892 to request placement on the agenda.

Update on Resilient Miraloma Park

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Stephanie: I went to one of the first community meetings at the Cornerstone Trinity church. What did you learn at these meetings?

Robert: Many great ideas were offered on how we can strengthen preparedness at the community level, then at the block level, and at the level of each individual; how merchants can help out; how food, water, shelter, and medical help could be obtained; and on identifying our most vulnerable populations and helping them prepare. We've incorporated all community input from these meetings into our latest work in process: the 2016 Resilient Action Plan, which is posted on the Resilient Miraloma Park website at empowersf.org/resilientmiralomapark.

Stephanie: How has the MPIC financially supported RMP?

Robert: Initially, the MPIC helped fund the RMP community meetings held at the Cornerstone Trinity Church and the local Neighborhood Emergency Response Training (NERT), provided light meals at the monthly community meetings, and helped to fund the purchase of critical NERT supplies.

Stephanie: I understand a Vision Statement was created for RMP. What does it say?

Robert: The Resilient Miraloma Park vision statement is: "Miraloma Park will be an energetic and engaged community where everyone has the same opportunity to live healthy, safe lives and be surrounded by networks rich in trust and reciprocity. During times of stress, our community will come together to support each other, as would members of a family, with a core focus on addressing the needs of the vulnerable populations, visitors, and residents of Miraloma Park. As a result of the work we put into restoring our community, Miraloma Park will be a closer and more connected neighborhood."

Stephanie: Who is working with you on this project?

Robert: A Resilient Miraloma Park Steering Committee comprised of the following volunteer members meets every month:

Daniel Homsey, MPIC Board Member and Resiliency Chair; Bill Kan, MPIC VP; Bill Jeong, NERT Co-Coordinator; Luise Custer; Jean Perata; Joanie Van Rijn, NERT Co-Coordinator; Darlene Ramlose, NERT Co-
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Coordinator; Guido Van Rijn; and Jennifer Frank.

We are truly grateful for the tremendous help of Homa Ahmed, who is an SF State Graduate Program student interning with the city's Empowered Communities Program. Before Homa, two other SF State graduate students helped us out.

Stephanie: What is the mission of the RMP Steering Committee?

Robert: The RMP Steering Committee, supported by the MPIC, is responsible for achieving the goals and objectives in the Annual Resilient Action Plan.

Stephanie: What is one of the RMP strategies for 2016?

Robert: One of the key strategies for 2016 is to continue building and expanding our NERT. When we launched RMP, our NERT reactivation strategy included having

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Update on Resilient Miraloma Park

(Continued from page 2)

local NERT training last year. Now that NERT has been reactivated in our neighborhood, we are well on our way to building and growing our NERT team, including training and acquisition of critical supplies. A second NERT training class was completed at the Miraloma Park Elementary School last month. The NERT team is led by Joanie Van Rijn, Darlene Ramlose, and Bill Jeong.

Stephanie: *You were really happy the other day when you said the RMP Participatory Budget application made the final ballot. What is that about?*

Robert: We just learned from Supervisor Norman Yee's office that our Participatory Budget application for \$25,000 in funds to purchase critical disaster preparedness supplies will be on the ballot for all of District 7 to vote on. This is huge! These funds would help purchase portable propane generators for the NERT staging area and four other service areas we envision for Miraloma, HAM radios, lanterns and "go-kits" for seniors, and pop-up tents for each staging area and service area. Voting will be online and at two local libraries sometime at the end of March/early April. I encourage everyone in Miraloma Park to vote for our project!

Stephanie: *I heard that Miraloma Elementary and the RMP team are working together to advance disaster preparation planning?*

Robert: That's right. Another strategy we have is to begin engaging with the different stakeholders in our community, such as schools, businesses, merchants, and churches. For example, we engaged Principal Sam Bass of the Miraloma Elementary School to discuss how to integrate the school's disaster preparedness plans with our RMP plans. The school facilities and playground are an important asset to the community and would be a NERT staging area, providing a location for mass feeding, shelter and care. Principal Bass fully embraces this relationship with us.

In order to integrate the school disaster plans and our RMP goals, San Francisco Community Agencies Responding to Disaster (SF CARD) was engaged. SF CARD connects nonprofit faith-based, and private organizations with the network and knowledge they need to continue providing critical services after a disaster. It helps organizations prepare for emergencies ranging from a one-alarm fire to a large-scale disaster affecting

the entire region. They have been a leader in providing emergency management programs and services to the nonprofit sector and the faith-based community since 1989. SF CARD has been meeting with Principal Bass and the RMP team to scope out the proposed work, to include creating a disaster mission statement for the school, conducting personal preparedness training for its staff and volunteers, and developing integrated continuity plans to strengthen our ability to respond through training and exercises.

Stephanie: *Who are some of the other stakeholders in the relationship with Miraloma Elementary?*

Working with the school is just the start. We will be reaching out to Mollie Stones, CVS, Cornerstone Trinity Church, and Juvenile Hall to learn about their disaster plans, the contributions they may be able to make to our community in the event of a disaster, and how we can work together to build strong and sustainable partnerships. We're planning to do a table-top exercise with our stakeholders later this year to see if our plans mesh and if there are gaps.

Stephanie: *How will the RMP increase community preparedness?*

Robert: A critical RMP strategy for 2016 is to launch the Block Captain Program, now being piloted by Guido Van Rijn and Jennifer Frank with our NERTS who are volunteering to be block captains. The block captain model that is being followed is the one by SF SAFE, but with many modifications. We're crafting a job description in which the block captains can be the champions of their block, strengthen immediate neighbor connections, and increase their local capacity to respond in a disaster by taking the necessary steps to prepare. For our community to be resilient in a disaster, we need to start building community preparedness at the block level first. We're offering our block captains different opportunities to take on this important responsibility: they can choose from a

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Update on Resilient Miraloma Park

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very basic role to much more involvement, depending on their own situations. And you don't have to be a NERT responder to be a block captain!

Stephanie: *The RMP committee is doing a lot. But what can residents themselves do?*

Robert: We're encouraging our residents to organize around building a stronger, happier, and healthier community. This could be as easy as getting trained as a NERT responder, volunteering to be a block captain or co-captain, assembling their own personal disaster preparedness supplies, and building social connections by holding simple neighborhood meet-ups, or as ambitious as creating BBQs and block-level parties, planned or spontaneous.

Stephane: *Are there areas of expertise in which the RMP needs help from residents?*

Robert: We sure do. We can use the help of medical professionals, HAM radio operators, engineers, and contractors as part of the team and providers of expert advice.

Stephanie: *Where can anyone learn more about RMP?*

Robert Gee: Check out our latest draft of the 2016 RMP Action Plan at empowersf.org/resilientmiralomapark.

Glen Park Station

(Continued from page 1)



*Glen Park Station,
2816 Diamond Street,
415-333-4633*

er, run by members of the extended clan, in Sacramento.

Tipped off, Federal agents finally caught Joe and his cousin in the act. He surrendered after the Feds fired five shots at them. His wife arrived in court with all nine of their children and pleaded

with the judge to let him go. How was she to provide for the children without their father? The judge relented and

fined him \$500. His liquor operation continued, but with just the Sacramento still. Other cousins had land in Pacifica and Half Moon Bay, where sea-borne foreign liquor was unloaded. Joe Vellone got what they needed for their operation in the City. The SF Police never bothered *Vellone's*, as they knew the secret knock, and free drinks were offered to slake a beat cop's dry throat.

When Prohibition ended in 1933, *Vellone's* was one of many bars west of Twin Peaks to have an "off sale" license, which still remains part of its sign: **Liquor to Take Out**. Only five bars in SF still have that type of license, since most sold theirs to groceries or regular liquor stores years ago.

Joe Vellone retired and sold his bar to Bill Mulligan, a former ice delivery man, in the early 1960s. His son Tom ran *The Lodge* bar across the street, now occupied by Le P'tit Laurent French Bistro. One of his daughters had *The Casablanca* bar at Monterey and Diamond, now also gone. The Mulligans sold the bar, named *The Pub*, to another Irish-American family, the Mulvihills, in the 1970s. Current owners Tom Coulter and Rene Lacoure bought the bar in 1990, then named *Glen Park Station* (the name changed with the advent of the Glen Park BART station in the 1970s).

Longtime bar professionals, Tom and Rene met when working at *The Mirror* on Chestnut Street. She was a bartender and Tom managed the bar. The two decided to go into business together and bought *The Nag's Head*, at 18th and Geary in the Richmond District, in 1987, selling out in 1997. The two partners also bought *The Philosopher's Club* near the West Portal Tunnel at about that same time and sold it in 2004. Unusually, Tom and Rene are not any more than business partners. He was born in SF but now resides in San Carlos. Rene lives mostly in North Carolina, but her two children, Michael (an IT professional) and Catherine have both served as part-time bar tenders at *Glen Park Station*. Catherine is currently on staff after finishing her degree as a makeup artist here in SF.

"We run a clean shop, here," says Tom. "When we bought the place we had drunken rowdies come in late at night and people were doing drugs in the restroom". Now, anyone caught doing drugs is never allowed entry again, and rowdies are quickly escorted out. "Most of that kind of crowd does not like the shirt-and-tie look of our bartenders, so we are happy to have them go elsewhere. We are open 10 am to 2 am, the only business operating late at night in the area, so people coming off

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Glen Park Station

(Continued from page 4)

BART can have a safe haven until their other transportation connection arrives,” Tom proudly related.

The bar does not have its own regular food service, but people can buy whatever they want at nearby restaurants and bring it back to enjoy with a drink. Big sporting events do feature hotdogs, meatballs, and the like from tabletop warmers, so no one has to miss any big plays. There is also an outdoor patio area in the back that seats 11 and is open until 10 pm. Darts are a favorite in the infamous back room, which is ideal for small group get-togethers like birthdays or anniversaries. *No locked door or secret knock is needed anymore!*

Glen Park Station is a neighborhood tradition and an important part of the history of Glen Park. After a long ride on BART or MUNI, you may want to stop in and “cut the dust” at the Station before moving on.

Community Safety Committee

(Continued from page 1)

the risk of offending, inconveniencing, or embarrassing an innocent person minding his or her own business and meaning no harm to anyone. This is a legitimate concern, and addressing it was Captain McFadden’s purpose that evening. His comments and dialog with our residents, and the video he presented, addressed precisely the problems and uncertainties that citizens experience when they observe—or think they might be observing—suspicious activity. The audience was fully engaged in the presentation and discussion and clearly appreciated Captain McFadden’s being there to talk with them and provide specific guidelines about assessing and reporting suspicious behaviors.

Captain McFadden emphasized that specific behaviors—not individuals and not their physical appearance—should trigger a call to 415-553-0123 to report the behavior, or, in the event of an imminent crime—as when someone is trying to open doors on several cars or attempting to break into a house—a call to 9-1-1. For example, if you see a person strolling past several cars and looking into each one—as in the video Captain McFadden played—that is suspicious behavior warranting a 415-553-0123 call. In this instance, an observer might

have doubts about what was happening, but would be justified in calling the non-emergency police number so that officers could check on the situation. If the person behaving suspiciously then breaks a car’s window, collapses the broken window and steals items before being picked up by an accomplice waiting nearby in a car, this is a crime in progress and a 9-1-1 call is appropriate the moment the car window is broken. If possible, when witnessing this or any crime, report the license number and description of the car, and remember and report as much detail about the perpetrator as possible. The captain urged everyone never to leave any items visible in our cars, even for a short time, in order to prevent our vehicles from being targeted for break-in.

Allison Burke, Public Safety Coordinator, spoke about the value of neighborhood safe-watch groups and about SFSAFE home security assessments, performed by security specialists who provide recommendations for improving home security. This service is free and can be scheduled by calling 415-553-1984.

The presentation was a great community building experience for all of us. Thanks to everyone who attended and to Captain McFadden and Allison Burke, and a warm welcome to the residents who became MPIC members that evening.

Important note: *when calling 9-1-1 from a cellular phone, call 415-553-8090 to directly reach SF emergency dispatch. It’s a good idea to pre-enter this number into your cell phone, so you will have it ready to go if you need it. 9-1-1 calls from cell phones go first to Contra Costa CHP before being relayed to SFPD, and so result in a slower response.*

Summary of the MPIC Board Meeting of March 3, 2016

by Joanne Whitney and Dan Liberthson

Guests: Ben Matrango, candidate for District 7 Supervisor; Ben Rojas, Miraloma Park realtor

Online Motion: Support the CFSN proposition to oppose the installation of housing units at the Palace of Fine Arts (passed).

Treasurer’s Report Highlights (R Gee & V Antal): MPIC net worth in February was \$39,464, up \$1729 from January largely due to membership dues. Income exceeded expenses in Jan-Feb by \$5,368.

Committees: *Membership* (B Kan)—There were 441

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MPIC Board Meeting of March 3, 2016

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members as of 2/29. *Events* (K Wood)—Safety Presentation with Captain McFadden of Ingleside Station drew a full house and answered many pressing questions. Bicycle Safety workshop led by Bert Hill was also a great success. *Clubhouse Maintenance* (K Rawlins)—Less harsh white LED lights were bought and installed. *Zoning and Planning* (ZAP, T Armour)—Status quo last month. Praise for Steven Whitney, who is doing a superb job assessing proposed projects. *Streets & Transportation* (R Gee)—Ongoing discontent with the work being done on Teresita and adjoining streets. Equipment, tarps, loose concrete left on many streets. People advised to phone 311 about problems. *Newsletter/Publicity* (R Gee for D Liberthson)—Committee of R Gee, B Kan, J Ryckebusch, S Yeralan, D. Liberthson, K Wood, D Homsey met to discuss the goals of the newsletter, set objectives, and create a framework for all publicity efforts. *Resiliency* (D Homsey)—Resiliency and NERT meetings well attended. Emergency supplies for a disaster event being obtained. More information in lead article in this issue.

Community Organizations: *West of Twin Peaks Central Council* (K Breslin)—Attempt to landmark the El Rey theatre as a neighborhood institution to avoid unwanted development of the property.

New Business: To help with recruitment of volunteers, R Gee has compiled a list of all tasks that Directors and volunteers must perform to keep the MPIC running.

Rental Agent for MPIC Clubhouse Needed: Paid Position

Duties include:

- Download rental contracts and maintain a database—Must have a computer and scanner.
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AirBnB Fire (The Gang that Couldn't Shoot Straight) from the MPIC Safety Committee

Now that R-1 zoning has been eroded by the legalization of short term rentals (STRs) in single-family home neighborhoods, it appears that the City's "regulation" of these businesses needs work.

On the morning of January 15, fire broke out on the 800 block of Foerster at a residence being used as an AirBnB rental. Prior to the arrival of the SFFD, a renter knocked on the door of a neighboring home asking to borrow a fire extinguisher. The extent of the fire damage is unknown; the STR house is an attached building, so adjacent homes were at risk. When a neighbor reported the incident to the Department of Building Inspection (DBI)—the "regulating" agency, several inspectors stated that they did not know the appropriate agency or City staff person to contact to address the problem of an STR lacking proper fire prevention equipment. Later, the reporting resident received a call back from the Office of Short Term Rentals of the Planning Department advising that the residence is not registered with the City as required by law. The resident filed a complaint about this non-compliant business.

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AirBnB Fire

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Questions for future research: (1) Are short term rentals required to maintain working fire extinguishers on their premises, and what safety regulations apply to STRs? (2) Are STR owners required to advise their renters of the location of the extinguishers and how to use them?



Please join the Resilient Miraloma Park Implementation Working Group and SFFD Chief Joanne Hayes White at our second quarterly meeting of 2016 as we celebrate our most recent NERT graduates and report on the progress being made in community building, stakeholder engagement, and disaster preparedness. Hope you can come and bring a few neighbors!

When: April 20, 2016

Time: 5:30-7:30 pm

Where: Miraloma Park Improvement Clubhouse
350 O'Shaughnessy Blvd at Del Vale

A light meal will be served.

What's Growing in Our Backyards

by Denise Louie

Join Earth Day activities on Wednesday, April 20, mid-morning to mid-afternoon at City College of SF, 50 Phelan. The event takes place on the plaza between the Science Building and Cloud Hall. A guide should be on hand to show you the native plant gardens on the east side of the Science Building.

Join the Native Plant Garden Tour on Sunday, April 24, 11 am to 3 pm. This annual event is sponsored by the California Native Plant Society (CNPS), Yerba Buena Chapter (SF). Garden descriptions and their SF locations are at cnps-yerbabuena.org/gardens/annual_garden_tour.

A few gardens on Mt. Davidson might even inspire you to add local native trees, shrubs, grasses and wildflowers to your backyard! A particular favorite is the one at the MPIC Clubhouse. Following is CNPS-YB's outreach communication, mixed with my own embellishments:

Witness how winter rains brought Bay Area natives back

to their full Spring-time glory! You can follow this free, self-guided tour at your own pace. Visit gardens that range from highly designed to free-spirited and wild. Homeowners, designers, and CNPS specialists will be on hand to explain how these gardens conserve water, provide vital habitat and resources for wildlife, and reinforce our local coastal identity.

Interesting in every season, these gardens provide a window into the world of pollination and bird/plant interac-

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What's Growing in Our Backyards

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tion. Insects from gorgeous checkerspot and swallowtail butterflies to little-noticed solitary bees and native ants are attracted to vibrant pink clarkia and dainty beach strawberry flowers. Native plants hum with insects and the many birds that eat them.

The bird- and butterfly-friendly gardens on the tour reflect different visions of what a native plant garden means. Some are over 95% indigenous to SF. Others combine native plants with drought-tolerant or traditional plantings, vegetable plots, or ornamental flowerbeds. Garden options include: a shade garden extending around and under trees; one that hosts slender salamanders, chorus frogs and other indigenous fauna; a garden of natives and edibles; plus several works-in-progress where natives are making their way back into traditional gardens.

Join local photographer/artist/naturalist Margo Bors for a reception on Thursday, May 12, 2016, 5-7 pm, at the SF Botanical Garden Library in Golden Gate Park. The entrance is near 9th Avenue and Lincoln. Her artwork will be on display May 1 to August 31, 2016 in "Reflections: The Art & Photography of Margo Bors". Margo is known for exquisite art focusing on SF native plants accompanied by wildlife.

How Much Do You Know About Miraloma Park?

by Joanie van Rijn

Challenge yourself with this quiz! Answers are in the January, February and March Miraloma Life newsletters

Q 1. Miraloma Park is one of the few neighborhoods in San Francisco to have neighborhood specific residential design guidelines (adopted by the City Planning Commission in 1999).

True or False?

Q 2. Who is the realtor on the board of the Miraloma Park Improvement Club?

- a. Donald Trump
- b. Karen Wood
- c. Sue Kirkham
- d. Robert Gee

Q 3. When should you shut off your gas at the meter?

- a. When you smell gas
- b. When the house has collapsed or shifted off its foundation
- c. If the un-numbered gas meter wheels are spinning (it's a leak)
- d. All of the above

Q 4. When using a cell phone, what is the best phone number to use in an emergency?

- a. 311
- b. (415) 553- 8090
- c. 911
- d. 411

Q 5. Why should we plant local native plants in our gardens?

- a. To restore local biodiversity
- b. To enhance habitat for butterflies and bees
- c. To recharge our local groundwater
- d. All of the above



NERT Drill

(p)
Quiz Answers: Q 1 True, Q 2 (c), Q 3 (d), Q 4 (b), Q 5



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The San Francisco Shared Schoolyard Project

The SF Shared Schoolyard Project, a partnership between the City of San Francisco, the SF Unified School District, and SF's neighborhoods and communities, envisions and provides for a place for children and families to play and gather within walking distance of every child in the city. Through this unique joint partnership, the City and the School District are able to open schoolyards to the public across the city, with at least one in each of San Francisco's 11 supervisorial districts.

The Shared Schoolyard Project was revamped under the leadership of District 2 Supervisor Mark Farrell, who has led in the fundraising efforts for the project, Mayor Ed Lee, School Superintendent Richard Carranza, the SF Unified School District, SF's Recreation and Parks Department, the Department of Public Works, the Police Department, and 311. Currently, 28 public schools city-wide are enrolled in the project, and the goal is to enroll all of SF's public schools, so that every child and family in San Francisco will have a clean and safe place to play and gather on the weekends.

Enrolling your school in the Shared Schoolyard Project provides more than just an open schoolyard for a place to build community. The Shared Schoolyard Project is fiscally sponsored by the SF Parks Alliance (visit sfsharedschoolyard.org for more information). Playgrounds that qualify and participate are offered stipends in support of programs promoting physical activity, opening and closing, as well as cleaning and maintenance by the Recreation and Park Department; frequent police checks; and many other benefits. In Supervisor Farrell's words, the guiding principle of the program is for "every family and every child to have the opportunity to use their local schoolyard, to play on the playground, just like I did growing up."

Locky Ransomware Virus Sweeps US Businesses*

by Aliah D. Wright, Society for Human Resource Management (SHRM), 2/19/2016

At work or at home, beware of opening files attached to emails when you don't know or recognize the person or organization that sent them. The following article, reprinted from the SHRM website at shrm.org/pages/default.aspx, describes just one way (there are many) in which opening an infected file can wreck your day and your computer. Here is the article:

The latest strain of ransomware sweeping workplaces is called Locky: It locks, scrambles and renames all of your files, giving them the extension ".locky."

Experts say once your files have been seized, the quickest way to retrieve them is to pay the ransom. Some thieves demand payment in bitcoin on the dark web.

Sophos, a security software and hardware company, reports that the average price to retrieve files is \$400.

Cybersecurity experts began noticing Locky in the U.K. on Feb. 16. It appeared in infected word documents in the U.S. the following day.

Here's how it works:

- An e-mail enters your inbox containing an attached Word document that may have this name on it: (Troj/DocDI-BCF).

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Locky Ransomware Virus

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- Upon opening the document, you'll only see gobbledygook.
- In order to read the document, you're advised to enable macros, which automate frequently used tasks, "if the data encoding is incorrect," the e-mail states.
- If you enable macros, the infected Word document executes a code that saves a file to your disk and runs it.

The saved file serves as a downloader, which retrieves the malware from the cyber thieves. "It's professional malware," Stu Sjouwerman, chief executive officer at KnowBe4, a cybersecurity consulting group in Clearwater, Fla., told SHRM Online. Not only does it "encrypt files on ... the hard disk of the computer," it also encrypts files on any mapped drives, "which is the scary part."

It's a new version of an old trick, he said, calling Locky a "double social engineering attack."

Receivers of this e-mail are encouraged to first open the Word document to view something like an invoice, for example. Then when they view the scrambled document, they're tricked again into running a macro that downloads the virus.

This particular kind of attack is brand new for ransomware, he said.

"Malicious macros in Microsoft Office have existed since the '90s, but the combination of social engineering, macros and ransomware is definitely a combination we have not seen before," he said.

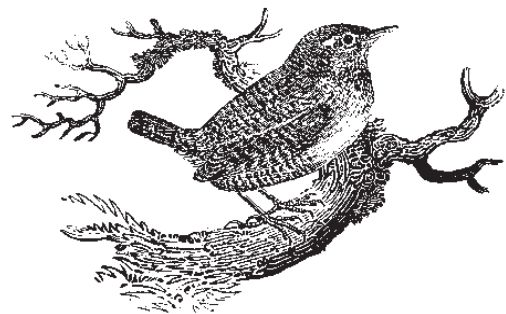
According to Larry Abrams of BleepingComputer, a computer support company, "... it is safe to say that [virus' like these] is going to become the norm. Like Cryptowall [another ransomware virus], Locky also completely changes the filenames for encrypted files to make it more difficult to restore the right data."



It's April

Once again, it's April
the flowers bloom and sing in the sky
yet again, it's April
and the seasons, they show why
why? so the flowers can bloom
why? so the birds can chirp
eventually, the end of April
but the next April, it is near
it'll come back in just one year
and when it comes, we'll know
because we'll see April's glow
and we'll think, once again
It's April

by Jenny, Miraloma Elementary student



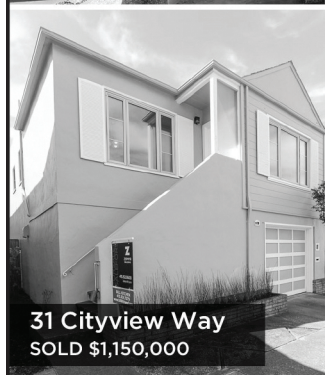


Something Calls Out to Me

Something calls out to me singing.
 Frost is coming through my door, and
 wishes fly into my head.
 Blue wind floats by my pillow.
 Owls hoot loudly and softly at the same time.
 Deer slowly float away.
 The North wind holds my heart together.
 The air is cold and rainy.
 I wish I could open a door of grass.

by Imogen, Miraloma Elementary student
 for an assignment to write a poem about "night."

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Miraloma Park Improvement Club Membership Application

Please complete and mail with your dues to the Club address below. Make check payable to **Miraloma Park Improvement Club, 350 O'Shaughnessy Blvd., San Francisco, CA 94127.** (No cash, please). Thank you!

☐ New Member ☐ Renewing Member Date: _____

Name: _____

Address: _____

Phone: _____ Email: _____

☐ Please send me an email reminder to renew my membership.

Enclosed are my dues for the next twelve months (check one):

- | | |
|---|---|
| <input type="checkbox"/> \$12 Senior Member(s) | <input type="checkbox"/> \$15 Single Member |
| <input type="checkbox"/> \$25 Family Membership | <input type="checkbox"/> \$35 Supporting Member |
| <input type="checkbox"/> \$50 Contributing Member | <input type="checkbox"/> \$_____ Other |

No MPIC membership information is shared with other parties or organizations.

Important Phone Numbers

EMERGENCY	9-1-1
All City Calls	3-1-1
Poison Control Center	1-800-222-1222
Non-emergency Police Dispatch	415-553-0123
Suicide Prevention Hotline	415-781-0500
Ingleside Police Community Room	415-404-4000
Parking Complaints	415-553-1200
Abandoned Cars	415-553-9817
Security Survey/Nbd.Watch	415-673-SAFE
Office of Citizen's Complaints Against SFPD	415-241-7711
Narcotics Tips (anonymous)	1-800-CRACKIT
SFPD Tip Line	415-587-8984
Domestic/Family Violence (24hrs)	415-864-4722
Stray, Abused, or Dangerous Animals	415-554-6364
Dumped Item Pickup – DPW	3-1-1
Vital Records	3-1-1
Code Enforcement Hotline	415-554-3977
Graffiti Cleanup – DPW	3-1-1
Police New Graffiti Hotline	415-278-9454
MUNI Shelter Damage/Graffiti	1-510-835-5900
Ingleside SFPD Hearing-Impaired line	415-404-4009
School of the Arts	415-695-5700
Norman Yee, Supervisor Dist. 7	415-554-6516

(norman.yee@sfgov.org)

RENT the MPIC Clubhouse



MPIC Members get a discount.

Trash and recycling available.

Free parking in the adjacent parking lot.

Call 415-281-0892 for rates/availability

Or E-mail: miralomapark@gmail.com

Miraloma Park Residential Design Guidelines:

Adopted in 1999 by the SF Planning Commission to promote preservation of neighborhood character by encouraging residential design compatible with neighborhood setting, these Guidelines facilitate the complex process of permit application and design review and can prevent costly, time-consuming Discretionary Review proceedings.

The Guidelines are at www.miralomapark.org.

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Article Submission Policy

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E-mail copies of your article to miralomapark@gmail.com, with "Miraloma Life" in the Subject line. Or mail to: Editor, Miraloma Life, 350 O'Shaughnessy Blvd., San Francisco, CA 94127.